



Government Solutions Center and Pioneer Awards

Conference: June 24 – 27, 2002 • **FREE** Exposition: June 26 – 27, 2002
Washington Convention Center, Washington, DC

Q. What is the E-Gov 2002 Government Solutions Center?

- A. The Government Solutions Center (GSC) is a live demonstration area at the E-Gov 2002 Exposition that showcases innovative E-Government applications and proven best practices. The government programs selected to participate in this popular at-show venue actively participate in the E-Gov 2002 Exposition by presenting how they have enabled better government service through streamlined processes and innovative approaches to meeting their mandates. Nominations are encouraged from **all levels of government**, including U.S. federal, state, and local government organizations, as well as successful program from outside the United States.

The GSC includes three categories of awardees:

An independent Selection Committee will name **twenty (20) Pioneer Award Winners**. Each Pioneer Award-winning program will host an information kiosk within the Government Solutions Center during the two-day E-Gov 2002 Exposition. (Kiosks and related expenses are provided by E-Gov at no charge to the participating programs.) The purpose of these kiosks is to showcase innovative approaches taken by a range of government organizations to improve their core products and services.

In addition, each Pioneer Award program will give a scheduled 20-minute "Best Practice Briefing" in the onsite GSC theatre as part of E-Gov's Free Professional Education Program. These briefings highlight the challenges met, the resources required, and the innovative strategies employed to deliver constituent-centered, cost-effective public sector information and services.

The GSC Selection Committee also will choose **ten (10) Explorer Award Winners**. Like the Pioneer Award Winners, the Explorers will host their own information kiosk within the Government Solutions Center during the two-day E-Gov 2002 Exposition. (Kiosks and related expenses are provided by E-Gov at no charge to the participating programs.)

The committee will name a final group of approximately **twenty (20) Trailblazer Award Winners** for their excellence in enabling better government for citizens and businesses through their E-Government efforts. Although these programs do not participate actively in the E-Gov 2002 Exposition, they receive broad recognition in the E-Gov promotional program, at the event, and during the Awards Luncheon.

The Government Solutions Center exhibition and Best Practice Briefings are open to all E-Gov 2002 Conference and Exposition attendees, expected to exceed 12,000 government and industry professionals.

Q. What are the Benefits of Government Solutions Center Participation?

- A. Each Program selected to receive the E-Gov 2002 **Pioneer Award** receives:
- Full participation with a GSC Information Kiosk during the 2-day E-Gov 2002 Exposition (Wednesday, June 26 – Thursday, June 27, 10:00am - 4:00pm)
 - The opportunity to give a Best Practice Briefing at a scheduled time in the GSC Theatre during the E-Gov 2002 Exposition
 - Two *Guest of Honor* invitations to the E-Gov 2002 Awards Luncheon (Tuesday, June 25, 2002)
 - An E-Gov 2002 Pioneer Award and Photography of the E-Gov 2002 Awards Ceremony
 - A program description in the E-Gov 2002 Show Directory (distributed to all attendees)
 - A program description on www.e-gov.com with link to agency or program site (if desirable)
 - Recognition in the E-Gov 2002 Show Preview (distributed to 75,000 E-Government professionals)
 - Recognition in an E-Gov 2002 Press Release announcing the GSC Award-winning programs

Each Program selected to receive the E-Gov 2002 **Explorer Award** receives:

- Full participation with a GSC Information Kiosk during the 2-day E-Gov 2002 Exposition (Wednesday, June 26 – Thursday, June 27, 10:00am - 4:00pm)
- Two *Guest of Honor* invitations to the E-Gov 2002 Awards Luncheon (Tuesday, June 25, 2002)
- An E-Gov 2002 Explorer Award and Photography of the E-Gov 2002 Awards Ceremony
- A program description in the E-Gov 2002 Show Directory (distributed to all attendees)
- A program description on www.e-gov.com with link to agency or program site (if desirable)
- Recognition in the E-Gov 2002 Show Preview (distributed to 75,000 E-Government professionals)
- Recognition in an E-Gov 2002 Press Release announcing the GSC Award-winning programs

Each Program selected to receive the E-Gov 2002 **Trailblazer** Award receives:

- Two *Guest of Honor* invitations to the E-Gov 2002 Awards Luncheon (Tuesday, June 25, 2002)
- An E-Gov 2002 Trailblazer Award and Photography of the E-Gov 2002 Awards Ceremony
- A program description on www.e-gov.com with link to agency or program site (if desirable)
- Recognition in the E-Gov 2002 Show Preview (distributed to 75,000 E-Government professionals)
- Recognition in an E-Gov 2002 Press Release announcing the GSC Award-winning programs

Q. What are the Selection Criteria?

- A. Each candidate for participation in Government Solutions Center must submit a nomination form (see attached) that includes the Agency, Nominator/Point-of-Contact, and a Summary of the problem addressed and solution delivered.

Note: The Selection Committee only will consider those nominations that provide complete information requested on the GSC 2002 nomination form. Submissions that exceed three (3) pages will not be accepted.

Guidelines for nominated "E-Government Best Practices" are defined as programs or projects that have:

- Enabled improved government service through E-Government initiatives
- Are actively IN USE (prototypes and pilot projects not accepted)
- Solved problems or streamlined processes that impact many constituents
- Increased productivity and/or saved public sector resources (time and funds)
- Improved the quality, timeliness, and accuracy of government services
- Improved constituent satisfaction
- Has organization-wide use and impact

Q. Who is the Government Solutions Center Selection Committee?

- A. The GSC Selection Committee is comprised of leaders from the public and private sectors who are actively engaged in E-Government programs. This small, consultative body will review nominations and select **the Pioneer, Explorer, and Trailblazer Award-winning** programs to be recognized at E-Gov 2002.

Q. If our program is selected, what is our commitment to participate in E-Gov 2002?

- A. The Government Solutions Center is an interactive showcase held as part of the E-Gov 2002 Exposition. Each **Pioneer and Explorer Award-winning program** selected for participation is asked to:
- Host the designated program information kiosk located within the Government Solutions Center during the two-day E-Gov 2002 Exposition (June 26 – 27, 2002, 10am – 4pm daily). This information post is your tabletop display area provided at no charge. Most winners staff this kiosk with 2-3 representatives from their organization each day of the Exposition.
 - Provide E-Gov 2002 with recommendations of professionals from government, industry, and academia who will benefit from E-Gov 2002 and Government Solutions Center participation.
 - Disseminate announcements and information about your program's selection for the Government Solutions Center through agency websites and other appropriate means.
 - Display announcements and distribute E-Gov 2002 Government Solutions Center information within your organization or agency.
 - Provide company description and logo to be used in E-Gov 2002 marketing materials.

In addition, each program selected to receive the E-Gov 2002 **Pioneer** Award will be asked to:

- Deliver a 20-Minute Presentation scheduled during the 2-day Exposition in the GSC Theatre.

*Accenture is the official Corporate Sponsor of the
E-Gov 2002 Government Solutions Center and Pioneer Awards.*

For more information about E-Gov events see www.e-gov.com